

FROM: COLM DORAN

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TO: HR, PAYROLL, FINANCE AND IT SERVICE DELIVERY STAFF IN CENTRAL GOVERNMENT, HEALTH AND EDUCATION SECTORS

PUBLIC SECTOR SHARED SERVICES PROGRAMME

The Stormont House Agreement included a commitment to extend shared services across the public sector. As a result, the Public Sector Shared Services Programme (PSSSP) has been formed to consider options to establish a new entity to deliver high quality, lower cost shared services to the NI Public Sector. A programme board chaired by the Head of the Civil Service has been established to oversee the programme and membership includes senior representation from across the public sector.

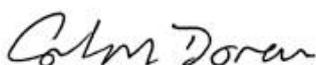
Health, Education and Central Government are participants in the PSSSP which is being progressed by a team comprising staff from each of these sectors. The team will work to develop an Outline Business Case during the 2017-18 financial year to consider options for future shared service delivery and make a recommendation on the way forward.

The initial services being considered by the programme are human resources (HR), payroll, finance and information technology (IT). A future decision on the elements of these services which may be suitable for sharing will be informed by engaging with each sector to understand current service delivery models and user requirements. This will take place over the next few months by a variety of means and arrangements to ensure staff are engaged will be made between the programme office and the relevant employers.

Initial engagement with Trade Union side has taken place at a regional level and the terms of reference for ongoing engagement are in development. We have also established a Customer Advisory Group to help inform the programme of current and potential future customer requirements as the programme progresses.

Communication around this initiative will be important and we plan to launch a web-based portal which will be regularly updated with information about the programme and its progress. In the meantime if you have any queries or comments please contact the programme at Shared.Services@finance-ni.gov.uk.

I hope this is helpful and I plan to write again to keep you informed as the programme proceeds.



COLM DORAN

PUBLIC SECTOR SHARED SERVICES PROGRAMME DIRECTOR